

**Ministry of Attorney General and
Minister Responsible for
Treaty Negotiations
Information Resource Management Plan (IRMP)
2005/06 - 2007/08**

Strategic Direction

The ministry will continue to plan and implement strategic technology solutions to improve the value of information and services to citizens and businesses. This will be achieved by the following strategies:

- Financial accountability and service plan alignment through branch executive approval and sponsorship for all capital projects;
- Continued application of formal project management methodologies on all projects to minimize risk, ensure value, and achieve more project successes;
- Incorporate knowledge management, content management, collaboration and workflow technologies into applications to better manage information and records; and
- Focus on data sharing and system integration opportunities across aligned ministries, government, the broader BC public sector, and inter-jurisdictional justice partners.

Support of Government's Information Management/Information Technology (IM/IT) Goals

The following strategies support the government's IM/IT goals:

- Utilize multiple channel delivery including electronic service delivery to citizens and business through ministry and shared government services or alternate service delivery programs allowing the ministry to focus on its core business;
- Continued focus on sound security policy and procedures for ensuring the protection of justice information and promoting quality privacy practices for information sharing with business partners and government;
- Utilize executive and enterprise reporting tools to measure program performance against service plan and provide improved data for planning and decision making;
- Improve operational efficiency of business systems by promoting "best practices" portfolio management, utilizing coordinated service provisioning across government and between like ministries; and

- Promoting partnerships with the private sector in the development of strategic business systems for the ministry.

Major Projects

The following major initiatives will be delivered to support the above strategies:

- **Courts Electronic Documents:** development of an electronic forms system that will automate all court documents and promote easy distribution through court system integration; and
- **Court Services On-line:** Continued development of an electronic web-based system to allow electronic filing of documents reducing court registry workload, and electronic search capabilities to access court files and related documents providing improved customer service.

Initiatives involving sharing with others

The following initiatives promote sharing opportunities in the delivery of services:

- Prime BC interface to Justin: continued expansion of the electronic delivery of the Report to Crown Counsel from police agencies to the province's integrated criminal justice system;
- Court Service On-line: building interfaces between courts and judiciary systems for the seamless, secure, exchange of information; and
- Justin Bail Order Interface: exchanging bail order information to ICBC for licensed revoked drivers.

These strategies and initiatives will enable the ministry to deliver on its service plan, focusing on its core business while continuing to deliver valuable services to the citizens and business of British Columbia.